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Attention: All Provider Associations

Beginning July 23, 2004, EDS will be conducting a hardware upgrade. This will result in some system downtime for interactive eligibility, pharmacy transactions and batch processing July 23rd through July 26th.

The schedule for this downtime is as follows:

Friday, July 23 rd	6:00 pm	Large batch processing will be held.
Friday, July 23 rd	9:00 pm	All Interactive processing will be brought down.
Saturday, July 24 th	1:00 am	Eligibility Verification (interactive only) will be back up and available.
Saturday, July 24 th	6:00 am	All Other Interactive processing (claim status and pharmacy) will be back up and available.
Monday, July 26 th	6:00 am	Batch Processing will be active and available.

Please note that on July 23rd, batches received after 6:00 pm will not be included in this night's check-write cycle, but will be held and processed for the next check-write on August 6th.

July 12, 2004